

# Human Factors and Road Risk Management Programme

The accredited programme includes two x two day online or in-person courses to develop your human factors knowledge and skills for managing road risk.

Accredited by the Chartered Institute of Ergonomics and Human Factors



Chartered Ergonomist & Human Factors Specialist

### **About our programme**

The programme is accredited by the Chartered Institute of Ergonomics and Human Factors (CIEHF) to develop competencies on the fundamental Human Factors principles that lead to error and impacts on driver behaviour.

Designed and delivered by **Dr Lisa Dorn**, a recognised leader in Traffic Psychology, through a combination of course material and exercises, this two-level programme will help you gain the insights needed to improve road safety from a human factors perspective.



Lisa Dorn | Founder, PsyDrive Group
PhD; CPsychol; C.ErgHF; AFBPsS; MCIEHF; FHEA





#### **Unit 1 course:**

Aims to develop your knowledge and skills in fundamental Human Factors principles that lead to error and impacts on driver behaviour.

• Module 1: Safe System

Understand the safe system approach to road safety

• Module 2: Human Error

Identify human error and its effect on driver behaviour

Module 3: Human Performance

Evaluate the factors that affect human performance abilities and limitations

Module 4: Fatigue and Workload

Explain the impact of fatigue and workload on driver behaviour

• Module 5: Road User Risk Interventions

How to design interventions for effective driver risk management

#### **Unit 2 course:**

Aims to develop your knowledge and skills in driver psychology and behaviour

• Module 1: Motivation

Discusses how motivation influences driver behaviour

• Module 2: Emotion

Evaluates the evidence for the impact of emotions on driver behaviour

Module 3: Stress

Provides a critical review of the impact of stress on driver behaviour and countermeasures

Module 4: Individual Differences

Analysis of the impact of individual differences on driver behaviour

Module 5: Behaviour Change

Design interventions that promote behavioural change

We welcome anyone interested in making roads safer including:-

- Fleet Managers and Safety, Health and Environment managers
- Motor Insurers, Insurance brokers and Risk Managers
- Engineers and road designers
- Roads Policing and Road Collision Investigators
- Approved Driving Instructors, driver trainers and driver coaches

## **Assessment** and Certificate

Delegates complete short exercises and are awarded a CIEHF accredited certificate on completion.

**How to book your place**Complete the booking form online.

Course Fee £350 Exc VAT